

JOB PROFILE - Adventure Centre Agent, Victoria



Are you looking to work for one of Canada's Best Managed Companies? Do you enjoy working with a close team of supportive professionals? Do you want to commit to an organization with an outstanding record for safety and reliability? Are you searching for an employer who provides amazing perks and works hard to provide a work-life balance for their employees? If so, look no further!!

Harbour Air offers guided bike tours, self-guided bike tours, and bicycle rental at its Seawall Adventure Centre. Successful applicants will have a strong work ethic, and the ability to contribute to a team environment, all while having fun and giving a five-star customer service experience.

WORK HOURS: Shifts will vary based on operational needs. Shifts will include working weekends.

LOCATION: Victoria Inner Harbour, 950 Wharf Street

TERM: Part-Time Temporary (Start date: April – end date: October)

DEPARTMENT: Ground Operations

COMPENSATION AND BENEFITS: Competitive wage, flight perks (including buddy passes and global inter-airline partnerships), discounts at local restaurants and partner organizations, uniform and shoe allowance, staff events and much more!

Responsibilities and Expectations

- Greeting customers
- Assisting customers with bike rentals, guided tours and taking payments
- Responding to customer inquiries
- Basic equipment maintenance, cleaning and repairs
- General damage assessment and other duties as required

Qualifications/Assets

- Demonstrate superior customer service and sales skills
- Proven ability to be an effective member of a team
- Ability to multi-task and prioritize assignments in a fast paced environment
- Experience fixing bikes is an asset
- Must love bikes and cycling
- Ability to work outdoors, weekends, and be flexible with the work hours

ABOUT HARBOUR AIR GROUP

- Launched in 1982, Harbour Air is North America's largest seaplane airline. It flies more than 450,000 passengers annually, including commuters and tourists throughout coastal British Columbia.
- Our people are the backbone of our organization and we are committed to creating a culture that inspires one another to achieve extraordinary success. We have regularly been honoured as the recipient of numerous awards including Canada's Best Managed Companies, BC's Top 55 Employers, and Canada's 10 Most Admired Corporate Cultures.

APPLY NOW: Email your resume and cover letter to jobs@harbourair.com quoting 19-31 Adventure Centre Agent, Victoria

DEADLINE: April 24, 2019

